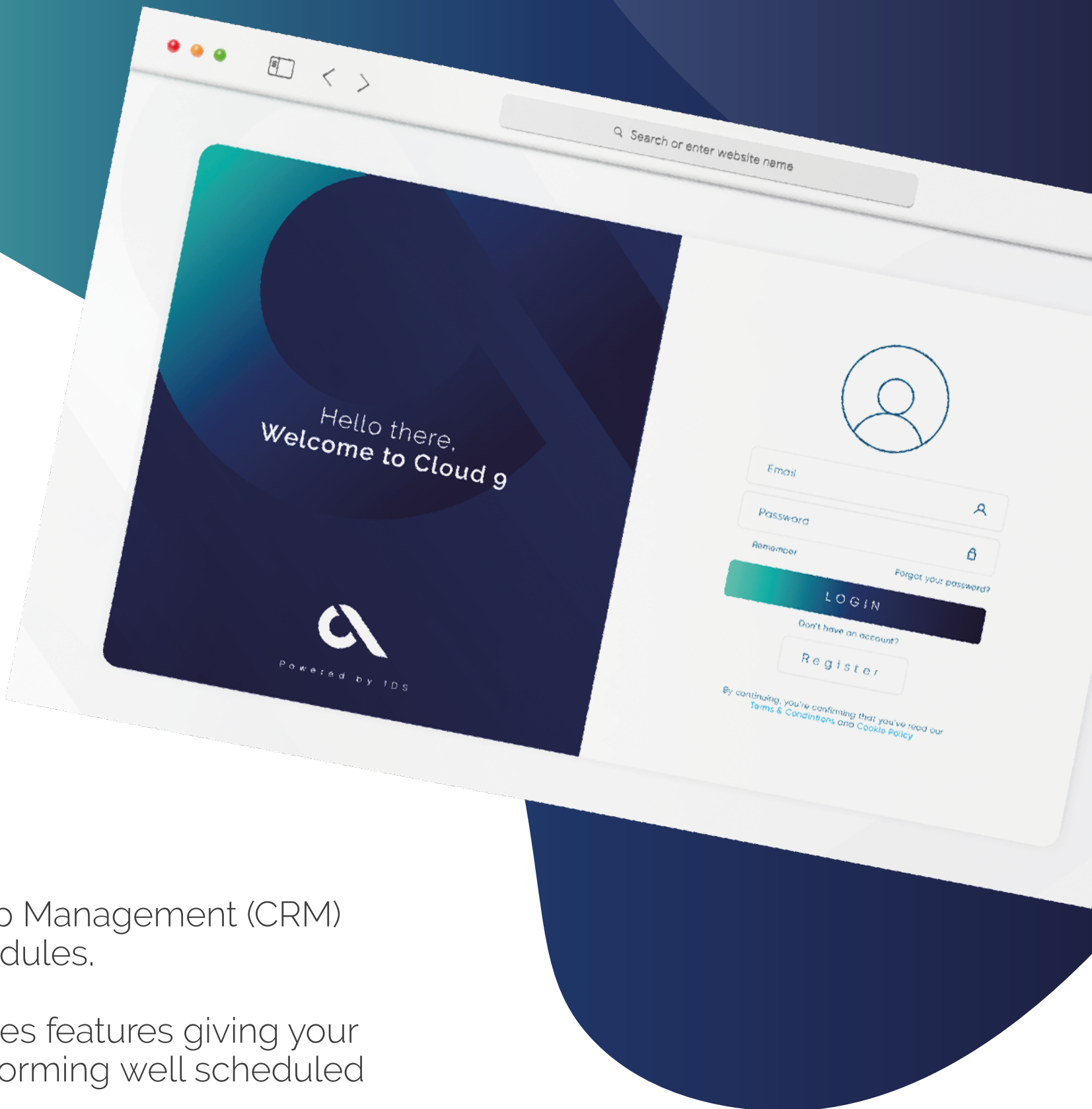


CLOUD 9 CRM System

Bring Delight into Your Customer Experience




Cloud 9 is our fully automated Customer Relationship Management (CRM) system, featuring fully fledged sales and service modules.

Cloud 9 connects the sales stage with great after sales features giving your firm full customer visibility from initial contact to performing well scheduled maintenance visits.

Increase customer engagement, streamline your business processes, and improve service delivery with Cloud 9.

Key Benefits



Cloud- based; access data anytime anywhere



Improved customer retention and segmentation



360-degree view of customer data



Sales team performance tracking



Automated sales reports and dashboard



Seamless integration with existing software




Streamlined internal communications and team collaboration



Perpetual or subscription based licensing


Features

Once you set up Cloud 9, your organization will instantly have access to the below:



Dashboards and Reports


More than 30 prebuilt dashboards and reports that highlight all details related to Sales and After sales transactions.



Sales Module

Capture client information from early stages, close deals faster, and build strong client relationships with Cloud 9 Sales Module.


- Lead Management and Qualification
- Opportunity Management
- Customer Engagement
- Document Generation



Service Module

Maintaining the strong relationships after sales is the key to establishing a long and trustworthy relationship with your business. The service module grants all the necessary tools needed:

- Creating contracts
- Scheduling and tracking visits
- Customer Service Reporting
- Generation of completion documents



Service Companion Mobile App

A powerful tool in your resources' hands.

- Notifying them of upcoming visits
- Capturing the work done at the client's site
- Allowing the focal points to be constantly updated on the work progress

Contact us: